



THE CRIME PREVENTION PEOPLE™

The Practitioner™

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A Changing World

Submitted by: Adele El-Ayoubi, CPS, ISCPP President - Elect, Ann Arbor, MI, USA

Over the past few months, we have seen a drastic change in our own personal lives as well as how we conduct business. Fear of street crime has been overtaken by the fear of terrorism; our business lives have taken a back seat to our home lives, family and friends.

Terrorism is unlike any other crime, defined by the Federal Bureau of Investigation, it is the unlawful use of force or violence committed by a group or individual against persons or property to intimidate or coerce a government, the civilian population, or any segment thereof, in furtherance of political or social objectives. I think we will all remember where we were and what we were doing around 8:30 am on September 11, 2001.

The concept of Neighborhood Watch seems to be the repeated sentiment from city to city, state-to-state, and country-to-country all around the world. A recent "Meet the Press" segment on NBC,

Attorney General John Ashcroft called for a "National Neighborhood Watch" type program to help avoid victimization. Ann Arbor, Michigan, Police Chief Dan Oates, a former New York Deputy Chief recently told the media that federal authorities under-use local police in intelligence gathering. Likewise, local police need to accept and evaluate reports and information provided by residents and neighborhood associations. The need for crime prevention and community policing has never been greater.

Our citizens want to contribute to the war on terrorism; already, there's some hard evidence that community involvement is up. A 4-H survey, for example, found 90 percent of American youths say they are more likely to volunteer since the attacks. Likewise, a

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You've Got Mail!

Submitted by: Bruce Wall, 2nd Vice President, Glendale, AZ, USA

The ISCPP now offers fast, efficient news of crime prevention, resources and conferences through the **ISCPP E-Mail Communication System**. This system has been in effect since the beginning of 2002 and has received rave reviews. This is for **MEMBERS ONLY**.

Here's how it works. To sign up, send an e-mail to our 2nd Vice President, Bruce Wall, at bwall@iscpp.net. You will receive an e-mail confirmation of registration. Approximately four times a month you'll receive news, resources, upcoming conferences and much more!

If you have a resource or information to share, please send it to Bruce to be sent out to the members. We all benefit when everyone shares!





In the USA, President Bush has asked all Americans to form a National Neighborhood Watch to fight terrorism.

“In all aspects of crime prevention it is important to understand your own survival signals.”

Use Crime Prevention Techniques to Thwart Terrorism

Submitted by Marian Leck, ISCPP 1st Vice President, The Woodlands, TX, USA

The tragedy on September 11, 2001 in New York has proven that it can “happen to us.” Up until that moment the latest statistics (1996) had shown through a nationwide survey that seventy-two percent (72%) of Americans didn’t believe that terrorists could use a weapon of mass destruction to attack a United States city. Additionally, two out of three (66%) of Americans said they are not much or not at all worried about terrorism in public places. Things have changed.

The First Step...Heightened Awareness

Do stay alert and keep your mind aware of your surroundings at all times? The very nature of terrorism suggests that there may be little or no warning.

Do communicate the message that you are calm, confident, and know where are going. Walk purposefully, and make quick eye contact with people around you.

Do trust your instincts. If you feel uncomfortable in a place or situation, leave.

In all aspects of crime prevention it is important to understand your own survival signals. Often crime prevention professionals refer to your “gut feelings,” this in fact is one of the messengers of your intuition. The root meaning of intuition is “to guard, to protect,” and can serve as an invaluable tool. Call it what you want, that nagging feeling, persistent thoughts, hunch or suspicion. It is important not to ignore your survival signals.

Neighborhood Watch

Get involved! Know your neighbors and become familiar with their routines. As an organized Watch neighborhood you are already partners in watching the activities on your own block or throughout the community.

What Am I Looking For?

It doesn’t matter whether you are at work, at play, running errands, or shopping, you must practice good crime prevention habits all the time. Most

importantly, advise law enforcement or someone in authority immediately when you witness suspicious activity.

In most cases crime prevention professionals can give you specifics as to how you can avoid becoming a victim. Don’t open your door to strangers, use locking devices on your house, vehicle and bicycle, don’t leave your cell phone or other valuable items sitting on your car seat in plain view.

Citizens can adapt the same techniques practiced in everyday crime prevention toward terrorism.

If you suspect it, report it!

- Be aware of conspicuous or unusual behavior. Strange or frequent comings or goings.
- Have you overheard threatening or suspicious remarks?
- Is that an unattended backpack-brief case or a bomb?
- Be alert to some thing that strikes you as not appropriate for whatever environment you are operating in, or something that just seems abnormal.
- Do you rent or sell residential or commercial property? Are you suspicious about your tenants? Be pro-active! Personally meet with potential renters, check references.
- Have you sold a vehicle recently and were suspicious about the purchasers?
- At work, have you rented out a truck or moving van and were suspicious about the transaction?
- As a hotel/motel front desk clerk, have you rented a room and been suspicious about the renters?
- Are you a computer-repair or film-processing employee and notice something out of the ordinary?

Remember, when reporting suspicious activity, have as much information as

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A Changing World

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Harvard University survey of US undergraduates shows a rise in community service over last year.

As crime prevention practitioners, we have the opportunity to educate and train them how to best utilize citizens in helping maintain safe homes, safe work places, and safe communities. In the Presidential Address to the nation from Atlanta, Ga. following the September 11 attacks, President Bush related that many citizens nationwide are asking, "What can I do to help in our fight?"

The answer is simple. All of us can become a September 11th volunteer by making a commitment to service in our own communities. So you can serve your country by tutoring or mentoring a child, comforting the afflicted, housing those in need of shelter and a home. **You can participate in your neighborhood watch or Crime Stoppers.** You can become a volunteer in a hospital, Emergency Medical, Fire or Rescue unit.

Basic Crime Prevention Tips for Safer Communities:

- Teach residents to take steps to

secure their family, their residence, their business and their personal property.

- Teach residents to always be alert and aware of their surroundings.
- Create and activate an anonymous tip line such as Crime Stoppers or Silent Observer.
- Activate Neighborhood Watch or block group programs.
- Create a liaison between neighborhood groups and your local law enforcement agency.
- Develop a system to disseminate information in the neighborhood in order to:

- Create immediate awareness of potential dangers.

- Counteract false information and rumors that may be spreading.

"All of us can become a September 11th volunteer by making a commitment to service in our own communities."

Neighborhood Watch & Video Cameras

By Mick Wright, ISCPP Region 7 Director, Maidstone, UK

Maidstone and Malling NhW Association and Mick Wright, NhW Liaison Officer, have just secured £8500 (\$11,900 U.S.), funding for the purchase of six high quality domestic video cameras to be deployed as part of a Community Against Drugs Initiative. The funding also includes provision for the purchase of thirty-five Motorola T6222 Talk About radios and 180 NhW signs that are to be strategically placed in hot spot areas as permanent fixtures to lamp posts.

The aim of the video cameras will be used as part of an intelligence gathering operation to tackle drug abuse by groups of youth who subsequently end up responsible for acts of vandalism, criminal damage and anti-social behavior.



The radio's will be deployed as an interactive communication system alongside the camera's in order to help identify ring leaders and law breakers.

The signs, of course, are an overt message stating that NhW cameras are in area and operational. Although in practice they will be deployed and withdrawn as demand dictates from one area to another.

NhW and the NhW Liaison Officer, Mick Wright, will manage the project. Both the police and NhW are compiling codes of practice. The community is a very strong supporter of the initiative.

A real partnership approach to claiming back our communities.

Toolkit To End Violence Against Women

By Bruce Wall, 2nd Vice President, Glendale, AZ USA

The Violence Against Women Office, Office of Justice Programs, is pleased to announce the release of the Web-based Toolkit to End Violence Against Women, a product of the National Advisory Council on Violence Against Women. You can find the Toolkit on the Internet at:

<http://toolkit.ncjrs.org>.

On this web site you will find a letter from U.S. Attorney General, Ashcroft, and Secretary of Health and Human Services Secretary, Thompson, the co-chairs of the

National Advisory Council on Violence Against Women.

It is hoped that this new resource will provide the guidance necessary to assist communities in their efforts to end violence against women.

For more information about violence against women issues and grant opportunities, visit the Violence Against Women Office web site at:

www.ojp.usdoj.gov/vawo

Using Crime Prevention to Thwart Terrorism

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possible. Providing good person and vehicle descriptions are essential to helping law enforcement.

Hate Crimes

Hate crimes—violent acts against people, property, or organizations because of the group to which they belong or identify with—are a tragic part of the most recent terrorist act. Hate crime is defined as “the violence of intolerance and bigotry, intended to hurt and intimidate someone because of their race, ethnicity, national origin, religion, sexual orientation, or disability.

Immediately report any hate crime to law enforcement.

Scams

Two good resources for information on a variety of topics including Internet scams related to September 11, 2001 and urban legends, folklore and myths:

www.snopes.com

<http://urbanlegends.about.com/?once=true&>

Education & Communication

Education and communication are key. It is essential that citizens have a heightened awareness and practice the same crime prevention techniques regarding terrorism as they would for other crime. Together, law enforcement and the public can reduce the danger of terrorism.

Public Safety Contact Information

EMERGENCY 9-1-1

Non-Emergency

Your Department Name Here
Number here

Federal Bureau of Investigation
Number here

Other Information on the Internet

Centers for Disease Control and Prevention - www.cdc.gov
United States Postal Service - www.usps.gov/ncsc

Resources for this article:

- International Society of Crime Prevention Practitioners
- Federal Emergency Management Agency
- U.S. Department of Justice
- U.S. Department of Defense
- U.S. Department of State
- City of London, UK, Police
- Oklahoma City National Memorial Institute for the Prevention of Terrorism
- The Pew Research Center For the People & the Press
- The Gift of Fear, by Gavin De Becker

“It is hoped this new resource will provide guidance necessary to assist communities.”

The Cobweb As An Element of the Safer City Concept

Submitted by Inspector Martin Wright, West Midlands Police Department, UK, ISCPP Member

"Cobweb", the crime prevention project started to implement in fuel stations last year, has been recognized as a very successful example of co-operation between business institutions and the Police and included into the Safer City Concept developed by the City Municipality.

This has been discovered by the executors of the Cobweb project, the Crime Prevention in Lithuania Centre and private closed company Lietuva Statoil, after they performed an inquiry among the employees of Statoil stations in Vilnius, what assessments they would make about the course of the project and achieved results.

The research was performed for a whole month. The questionnaires were distributed among 10 fuel stations in Vilnius with about 100 station operators and managers. 77 employees responded to the questionnaire.

76 per cent respondents admitted they have been feeling safer at work since a direct radio link with the police was established. 92 per cent respondents expressed their positive attitude and wish to continue the co-operation with the Police. According to them, the Cobweb project had a few positive features: it ensured safety to fuel station customers and employees, it had a good disciplinary impact on customers, allowed for more operative exchange in information with Police and other fuel stations, therefore becoming extremely good preventive and direct measure in fight against crime.

More than a half of respondents have already had to use the Cobweb radio connection in practice. Most often, station employees used to notify the police on fuel theft cases (40 per cent). Notifications on different conflict situations (17 per cent), drunk drivers (14 per cent), shop lifting cases (10 per cent) and use of narcotic substances in station toilets (7 per cent) were also not so rare.

To inform about the events in fuel stations, 34 per cent of Statoil employees used the radio connection at least once a month, 21 per cent rarer than once a

month, and 9 per cent - once in two weeks.

The majority of respondents had positive evaluation of co-operation with patrol force officers of the Superior Police Commissariat (SPC) of Vilnius City. Almost all station employees continuously received notifications from the patrolling force by the Cobweb radio link. Two thirds of respondents received notifications several times in a shift, one fourth - once in a shift, others - once in a week.

All respondents noted that most of the SPC patrolling force messages are about car thefts or forged State registration numbers, some - on thefts from fuel stations and vehicle robberies. Some of the responding employees thought a useful information from the SPC patrolling force would have been on incidents in other fuel stations, persons suspected of hooliganism, robberies or other crimes and places of incidents. Station employees taking part in the inquiry by the Crime Prevention in Lithuania Centre had a wish that the Police officers talking on the radio would speak slower and clearer, as sometimes employees, not used to the radio link, had difficulties to understand what the Police officers were talking about.

55 per cent of station customers expressed a positive opinion on the direct radio link between station operators and the Police. 14 per cent customers said they were rather surprised, when their servicing operator was informed by the Police on a stolen car or any other crime.

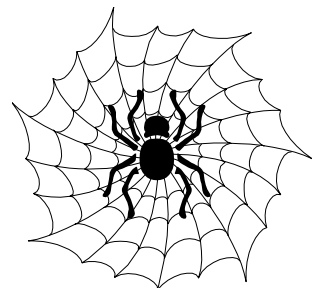
"After nearly a year's activities, we can see that the Cobweb project has justified the expectations. This is proved not only by the station employees' opinion, but also by statistical data: after the Cobweb project has been introduced only in the fuel stations of Vilnius, the fuel theft rate has reduced by 63 per cent. We think that this year already this prevention project will expand not only to the stations of other fuel companies, but also to other commercial enterprises, taxi firms and security services. The initiative is

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A petroleum company in Lithuania took a crime prevention concept from the U.K. and had tremendous results!

"76 per cent respondents admitted they have been feeling safer at work since a direct radio link with the police was established."





Auto Thefts are on the rise. Share these prevention tips with the citizens of your community. Prevention starts with education!

“Auto Theft is big business, costing more than \$7 billion a year in the USA.”

Auto Theft Prevention

Submitted by Robin Heslop, CPS, ISCPP Secretary, Edmonds, WA, USA

Each year the number of auto thefts seem to climb, but there are some important and simple precautions that you can educate residents on to preclude them from being a victim of this inconvenient and expensive crime.

Auto Theft is big business, costing more than \$7 billion dollars a year. Approximately, 1.1 million vehicles are stolen nationwide each year, and more than 30 percent are never recovered.

Vehicles are being stolen for the following reasons:

- To sell the entire vehicle
- To sell the parts (profits can be 2-3 times that as opposed to an entire vehicle)
- Joyriding
- To commit other crimes (insurance fraud)
- Vehicle cloning (thief uses the vehicles documents to obtain duplicates, then steals an identical vehicle to use the documents with)

Different vehicles are popular in different regions with the exception of the Toyota – Camry and Honda – Accord. On the East and West coasts, the preferred vehicles are Japanese, in the Mid-West it's American-made and in Texas they love Trucks!

The most recently obtained statistics [1999] show that sport utility vehicles (SUV's), pickup trucks, and mini-vans are attractive targets and nearly one-third of the top 50 most commonly stolen vehicles.

Of the top ten metro areas in the nation for vehicle theft, the National Insurance Crime Bureau (NICB) found that seven are ports or communities with easy access to the Mexican or Canadian borders. [Based on 2000 FBI figures] Approximately, 200,000 vehicles are illegally exported each year. These high theft cities include the following in order of per capita theft rate.

Phoenix, Arizona	Miami, Florida
Detroit, Michigan	Jersey City, New Jersey
Tacoma, Washington	Las Vegas, Nevada
Fresno, California	Seattle, Washington
Jackson, Mississippi	Flint, Michigan

Prevention Tips...

- Never leave your car running or with the keys in the ignition when you are away from it, even if you are planning to “be back in a minute!” Don't give the thief an easy target. With cold weather approaching, many people start their cars to warm it up, run back into the house, and then are surprised and shocked when they return to see their car gone!
- **Always keep the doors locked** and the windows all the way up, even when the car is parked in your driveway at home. (This is also a very safe and good idea when you are in your car driving around town.)
- Never leave valuables in plain view, even in a locked car. Lock them in the trunk or at least store them out of sight if you must leave them before you arrive at your destination. “Bad guys” sit in parking lots to see who puts purses and packages into the trunk before departing it. Keep this in mind during the holiday season. If you take packages to the car, lock them in the trunk, and move your car to another space.
- Park in well-lit and busy areas. Don't give the thief an opportunity to use darkness as cover for their actions.
- Carry the insurance and registration cards with you, if possible. Do Not keep the title to the vehicle in the car; those should be kept at home in a secure location. Do not leave any personal documents in the vehicle, such as mail with your name, address,

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The Function of Lighting In Crime Prevention

by Doug Reynolds CPS, Region IV Director, Seatacc, WA, USA

Lighting provides for the following functions:

- Safety
- Identification
- Recreation
- Encourage Routine Activities
- Discourage Illegal Activity
- Support CCTV

The advantages of darkness to the criminal:

- Less likely that police patrols, neighbors or a passerby will observe criminal activity.
- Darkness and shadow provide good cover for watching a target and for escape.
- Fear of being on the streets at night minimizes the number of potential witnesses.
- Darkness increases the ease with which criminals can use surprise to gain control of victims.

Lighting is an important element needed to preserve visibility and help a person see potential assailants. Therefore, paths of travel need illumination. Lighting should be designed to illuminate the faces of pedestrians for recognition and identification therefore, vertical illumination is more important than horizontal illumination.

When conducting a lighting survey, measure vertical illumination at around 5 to 5 ½ feet above the floor or ground. Lighting that is too bright can diminish safety by creating glare and a fishbowl effect when looking from a brightly-lit space into a dimly lit space.

Quality of light is as important, if not more important, as quantity.

Color rendition of lighting may also be important if things like the color of a car, the color of a person's clothing, the race of

a potential suspect is relevant or, if in support of color CCTV cameras. Shadows should be avoided. Lighting requires maintenance to preserve visibility. Pro-active scheduling of maintenance is good CPTED. Lighting appears to decrease in brightness with increasing age.

When making lighting recommendations, ask, "What is the Purpose of Security Lighting?" What is the experience you want to create? To deter illegal behavior? Feel safer? Maximize the probability of visual identification of intruders & trespassers? Deny criminals camouflage? Support and enhance CCTV operations?

Remember that there is no one light source that is right for all applications.

Making that choice involves weighing many factors:

- Maintenance i.e., \$25 per light bulb changes
- Life cycle costs
- Light quality
- Tasks to be performed and the speed and accuracy in which they are to be performed
- Age of residents, employees, etc.
- Security, etc.

Security lighting only works in a monitored area and is one piece of your overall security plan. Minimize glare, create an even distribution of lighting and make it only bright enough to do the job required i.e., surveillance, wayfinding, identify hazards.

Lighting alone cannot create a secure environment.

References:

Illuminating Engineering Society of North America (IESNA)

www.iesna.org

"What is the purpose of security lighting? What is the experience you want to create?"

The Cobweb As An Element of the Safer Community Concept

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supported by our Centre and the Supreme Police Commissariat of Vilnius”, told Andriejus Piliavcevas, the initiator of the Inquiry and Director of the Crime Prevention in Lithuanian Centre.

The goal of the Cobweb project is crime prevention, including such offences as fuel thefts, shoplifting, fraud by using stolen or forged bank cards, robberies, trade in narcotic substances or their use in the territories of fuel stations. The project participants may rapidly exchange information on incidents and offences in fuel stations by special joint radio connection through the GSM Pro equipment and by E-mail.

The electronic Cobweb has been functioning in 10 stations of Lietuva Statoil, 12 Lukoil stations and has recently started functioning in the fuel stations of Antira and Emsi companies in Vilnius, 6

Lietuva Statoil stations and 5 Lukoil Baltija stations in Klaipeda. The development and introduction of the Cobweb project has been consulted by Mr. Martin Wright, the radio connection professional and Police officer from Great Britain. Mr. Wright took part in the development of similar projects in Great Britain and the Ukraine.

To contact Inspector Martin Wright for more information on COBWEB:

**Catch-
communityradio@radiolinks2.freemove
.co.uk**

Additional Information:

Andriejus Piliavcevas

The Director of the Crime Prevention in Lithuania Centre

Contact phone: 8 285 80 995

E-mail: andrejus@nplc.lt

“Learn to trust your instincts! Be aware of your surroundings - who is near you, what activity is going on, etc.”

Auto Theft Prevention

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social security number, etc. on it. Theft of these types of articles can lead to **Identity Theft**, and another big problem for you. (Garage door openers should be concealed.)

- If you leave your car in a parking lot, garage, use valet parking, or take it in for repairs, leave only that vehicle key with the attendant or repairman. Do not attach any sort of nametag with personal information, or a house key to your key ring!
- Keep a copy of your VIN (Vehicle Identification Number) and license plate number on a card and keep it with you. If your car is stolen, you will have the information handy to report to police as soon as possible. It is suggested that you etch or have the VIN etched into the corner of the windows of the car. Not only as a deterrent, but if the VIN is removed from the car, all the windows will still have it.
- Drop business cards or a card with your general identifying information between the window and inside body of the vehicle door, so IF your car should be stolen and is “parted out,” police will have a way of identifying whose car and parts it is.
- Learn to trust your instincts! Be aware of your surroundings – who is near you, what activity is going on, etc. Remember if it doesn’t feel right, don’t park there!
- Get to know your neighbors, Neighborhood Watch is great for this! Learn what they drive and let them know what cars to expect at your home. This way, any unusual or suspicious persons, cars or activities can be reported immediately to police.

If your car is stolen, report it immediately to police by calling 9-1-1. The sooner the better to aid in its recovery. And last but not least, if you notice an abandoned vehicle in your neighborhood, report it to 9-1-1, as well. It could be someone’s stolen vehicle that the thief has abandoned!

International Society of Crime Prevention Practitioners

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ISCPP Membership Services

Practitioner - Publishes this quarterly newsletter and e-mails it to members as well as posting it on the ISCPP website www.iscpp.net.

Recognition - ISCPP Members receive a membership card, pin, and certificate suitable for framing. The Symposium recognizes outstanding individual practitioners, volunteers, and crime prevention units.

Training - members have access to a vast array of training opportunities. The Society has taken the lead in developing the first minimum standard Basic Crime Prevention Curriculum, covering 32 crime prevention areas. It is offered to members at a reduced cost. On site training is available upon request.

Your Representatives - ISCPP represents its members views to affiliated organizations and associations. The Society's official position on crime initiatives are reflected by resolutions passed at the annual crime prevention symposium.

Technical Assistance - just an e-mail away for ISCPP members. Regional Directors link members into a technical assistance network.

ISCPP Bi-Annual International Crime Prevention Symposium - provides a wide range of prevention workshops and educational sessions for both beginning and experienced crime prevention practitioners.



The ISCPP is here to serve our members!